

## GoAirheads Return Policy:

Only BRAND NEW products purchased from GoAirheads are allowed to be returned within 7 days. BRAND NEW means that the product has never been used and is in resellable condition with all packaging materials included. There will be a 10% restocking fee that will be taken off the return price at the time of return. Any other product that does not fall within the BRAND NEW category must see our Warranty Policy instead to get help with their purchase as their product will no longer be eligible for return.

In order to return a product that is BRAND NEW customer must bring the product back into store within 7 days of original purchase with all accessories and packaging with product. Once it is determined by Goairheads staff that the product is still BRAND NEW then GoAirheads will refund the purchase price minus the restocking fee. If product was bought online customer must first contact GoAirheads below before sending product back.

Online customers may contact us by phone or email at:  
Goairheadssales@gmail.com  
303-495-3997

If you choose to email us, please also include the following items within your email:

Full Name

Your Shipping Address

Daytime Telephone Number

Model and Serial Number (if applicable) of your product

Order #

A description of your product/s

A copy of the original sales receipt. If no receipt is submitted, GoAirheads will not be able to refund your purchase.

Once you've received a response from us, you are responsible for transporting your unit or arranging for its transportation. If shipment of your unit is required, GoAirheads will issue an RMA # that must be affixed to the outside packaging of your gun/product and put inside the box. Customer must pay the initial shipping charges to send back to GoAirheads.

Please clearly mark your RMA# on the outside of your package. Packages without an authorized and clear RMA# may be refused and returned to the sender or be greatly delayed in servicing your item.

Upon arrival of product to GoAirheads, if product is deemed to not be BRAND NEW customer will be responsible for paying any return shipping cost to send product back to customer. Otherwise, GoAirheads will refund product (minus 10% restocking fee) within 3 business days of receiving the product back. The time it takes for the refund to reach the customer may vary depending on their card company policies.

Failure to contact GoAirheads or provide the required information will result in your package being refused or held until further notice.